## PLEASE READ CAREFULLY. THESE TERMS & CONDITIONS CONTAIN IMPORTANT INFORMATION ABOUT THE TERMS AND CONDITIONS OF USE OF THE PARK RESERVATION SYSTEM, YOUR LEGAL RIGHTS AND YOUR DUTIES.

## I. Park Reservation System

The Park Reservation System is available to Guests holding valid park admission, whether a park ticket or pass, whether an annual pass, a Disneyland Pass or any other pass, to access the Disney® Parks (Disneyland® Park and/or Walt Disney Studios® Park) that is not for a specified date ("Non-Dated Park Access"). Guests holding a holiday package organised by Euro Disney Associés S.A.S. or Euro Disney Vacances S.A.S. ("Euro Disney") including hotel room night(s) and park ticket(s) will receive admission for each day in the Disney® Parks included in their stay and do not need to use the Park Reservation System and Guests who already have dated park tickets do not need to register and reserve a date. Guests who booked a package organised by a third-party tour operator are invited to check with their operator if reservation is required.

Guests who have a voucher or e-voucher to be redeemed against a park ticket cannot make a reservation using the online Park Reservation System and must call Disneyland® Paris Client Relation Center to help with their reservation on the appropriate number indicated in the list below: United Kingdom +44 34 48 00 88 98 – Ireland +353 1 605 83 83 – France +33 9 69 32 60 61 – Italy +39 02 75 41 97 55 – Nederland +31 20 72 18 974 – Germany +49 69 13 80 41 07 – Belgium +32 50 93 08 23 – Portugal +351 21 06 08 133 – Switzerland (French and German) +41 22 56 75 171 – Denmark +45 35 15 83 07 – Austria +43 13602771801. National call rates apply, cost may vary according to network. For all other countries, use +33 1 60 30 60 53. International call rates apply. Cost may vary according to network.

Where Non-Dated Park Access has been purchased, a park reservation in addition to valid Non-Dated Park Access for the same date are required to enter the Disney Parks. Guests will only be granted access to the Disney® Parks on the reserved date upon presentation of a confirmed park reservation together with the ticket referenced on that reservation.

Park reservations are limited and subject to capacity, availability and restrictions which may differ depending on the type of Non-Dated Park Access.

Park reservations can be cancelled using the same system as used for the reservation up until 10 a.m. (Paris time) on the day for which they have been made. Following cancellation in compliance with the above terms, a new reservation for the same Non-Dated Park Access can be made for any other date (subject to availability) that the associated admission ticket or pass is valid.

Park reservations are void if transferred or sold and have no cash value.

Guests who are unable/no longer wish to visit the Disney® Parks on the day reserved must cancel their reservation in advance, in accordance with the above conditions, to ensure that other Guests will have the possibility of visiting the Disney® Parks and to avoid denial of access to the Park Reservation System under the conditions stipulated in section II below.

Guests must use the same admission ticket or pass for park entry that was used to make the park reservation. Park reservations may only be redeemed on dates that the associated admission ticket or pass is valid.

Euro Disney reserves the right to cancel park reservations without liability at any time in the event of changes in capacity, capacity limitations resulting in the capacity limit being exceeded or in the event of park closure due to unforeseeable circumstances beyond its control.

Certain hotels, restaurants, attractions, experiences, and other offerings may be modified or unavailable, have limited capacity, and may be subject to limited availability or closure without notice. Offerings are not guaranteed.

## II. Denial of access to the Park Reservation System in the event of no shows where such right is provided for in the contract related to the sale of the Non-Dated Park Access

In the event that Guests have not used a reservation without previously cancelling it ("no show"), Euro Disney reserves the right to deny access to the Park Reservation System where such right is provided for in the contract related to the sale of the Non-Dated Park Access for which the "no show" reservation has been made. Such denial of access will be subject to the following terms: From the third no show in any 90-day period, access to the Park Reservation System will be denied during 30 days starting on the day following the third no show.

Such denial of access to the Parks Reservation System will result in no new reservation being possible, thereby preventing reservations of new dates of visits, during this 30-day period. It will not give rise to any right of compensation, indemnity or refund from Euro Disney where it is exclusively due to a breach of this Terms & Conditions of Use.

Euro Disney shall have the right to modify from time to time the terms of denial of access to the Park Reservation System in the event of no shows subject to updating these Terms & Conditions of Use. The new terms shall thereafter apply to any no show taking place in relation to a reservation made after such update.

## III. Governing Law and Court Jurisdiction

These terms and conditions shall be governed by and construed in accordance with the laws of France and you and each member of your party agree to submit to the non-exclusive jurisdiction of the Paris courts.