

PLEASE READ CAREFULLY. THESE TERMS & CONDITIONS CONTAIN IMPORTANT INFORMATION ABOUT THE TERMS AND CONDITIONS OF USE OF THE PARK RESERVATION SYSTEM, YOUR LEGAL RIGHTS AND YOUR DUTIES, IN PARTICULAR IN THE CONTEXT OF COVID-19 AND ANY OTHER COMMUNICABLE OR INFECTIOUS DISEASE.

I. Park Reservation System

The Park Reservation System is available to Guests holding valid park admission, whether a park ticket or pass, whether an annual pass or any other pass, to access the Disney® Parks (Disneyland® Park and/or Walt Disney Studios® Park) that is not for a specified date (“Non-Dated Park Access”). Guests holding a holiday package organized by Euro Disney Associés S.A.S. or Euro Disney Vacances S.A.S. (“Euro Disney”) including hotel room night(s) and park ticket(s) will receive admission for each day in the Disney® Parks included in their stay and do not need to use the Park Reservation System and Guests who already have dated park tickets do not need to register and reserve a date. Guests who booked a package organized by a third-party tour operator are invited to check with their operator if reservation is required.

Guests who have a voucher or e-voucher to be redeemed against a park ticket cannot make a reservation using the online Park Reservation System and must call Disneyland® Paris Central Reservation Office help with their reservation on the appropriate number indicated in the list below: United Kingdom: 03301231644 / Ireland: 016058383 / France: 0160303030 / Italy: 022154445 / Nederland – 0207219362 / Germany: 06913804108 / Wallonie: 026200654 / Flanders: 026200657 / Switzerland (Italian): 0444301881 / Switzerland (German): 0444301661 / Switzerland (French): 0444303993 / Denmark: 70120212 / Sweden: 0771346494 / Norway: 81062030 / Finland: 0033160306070 / Austria: 013602771801. National call rates apply, cost may vary according to network. For all other countries, use 0033160306053. International call rate applies. Cost may vary according to network.

Depending on the date of purchase of Non-Dated Park Access, a park reservation in addition to valid Non-Dated Park Access for the same date are required to enter the Disney Parks. Park reservation is required if it is specified in the Terms & Conditions approved at the time of purchase of the Non-Dated Park Access.

- Where park reservation is required, Guests will only be granted access to the Disney® Parks on the reserved date upon presentation of a confirmed park reservation together with the ticket referenced on that reservation.
- Where park reservation is not required, Guests are reminded that their Non-Dated Park Access does not guarantee park entry in the event that the maximum park capacity is reached. To promote physical distancing in compliance with the recommendation of health authorities, a limited number of entries to the Disney® Parks are currently available each day and advance park reservation is strongly recommended to avoid being denied access at park entrance.

Park reservations are limited and subject to capacity, availability and restrictions.

Park reservations can be cancelled using the same system as used for the reservation up until 10 a.m. (Paris time) on the day for which they have been made. Following cancellation in compliance with the above terms, a new reservation for the same Non-Dated Park Access can be made for any other date (subject to availability) that the associated admission ticket or pass is valid.

Park reservations are void if transferred or sold and have no cash value. Unused reservations expire at the end of the day and are forfeited.

In the event that a park reservation has not been cancelled or used on the reserved day, Euro Disney reserves the right to deny access to the Park Reservation System and/or to cancel any other reservation made with the same Non-Dated Park Access during the 14 following days.

Guests must use the same admission ticket or pass for park entry that was used to make the park reservation. Park reservations may only be redeemed on dates that the associated admission ticket or pass is valid.

Euro Disney reserves the right to refuse entry in the event that duplicate park reservation QR codes are presented.

Euro Disney reserves the right to cancel park reservations without liability at any time in the event of changes in capacity, capacity limitations resulting in the capacity limit being exceeded or in the event of park closure due to circumstances beyond its control.

Certain hotels, restaurants, attractions, experiences, and other offerings may be modified or unavailable, have limited capacity, and may be subject to limited availability or closure. Offerings are not guaranteed.

II. COVID-19 And Any Other Communicable Or Infectious Disease

In accordance with recommendations from health authorities, Disneyland® Paris has implemented enhanced health and safety measures that are detailed at the following address: <https://www.disneylandparis.com/en-gb/health-safety-measures/>. You and all members of your party must read carefully the description of such measures; by choosing to proceed with your holiday or visit at Disneyland® Paris you commit to fully comply with all such measures. You and members of your party will be solely responsible for your party's compliance with such measures.

III. Governing Law and Court Jurisdiction

These terms and conditions shall be governed by and construed in accordance with the laws of France and you and each member of your party agree to submit to the non-exclusive jurisdiction of the Paris courts.